



*Veterans Living Legacy Project
Alabama Veterans Register of Honor*

Request for Proposal Appendix A

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A-1 Technology Scope

The hardware and technical infrastructure requirements to support enterprise systems include hardware, software, technical and networking infrastructure, and desktop requirements. Proposed solutions will be evaluated for their support and use of the following technology components:

- SharePoint 2010 Technologies
- Use of SQL Server 2008 Spatial Tools
- Use of Cloud Computing
- Streaming Media
- User Access/Security Infrastructure
- User Interfaces
- Content Management
- Content Approval Process
- Technology Standards
- Hardware Architecture

A-2 High Level User Requirements

1. Content Management System

The staff will have the ability to easily modify content such as text changes, posting of special events, announcements, and removing old and outdated information. A staff webmaster will have more comprehensive ability to provide quality control and the ability to update non-routine information as well as permissions.

2. Standardized Layout and format

The site should have consistent and standardized format and enhanced graphical look for all pages. The site theme should also provide the flexibility to allow for different VLLP functions and some level of individuality and/or functionality between the areas.

3. Consistent Orientation and navigational aids

The solution must provide consistent orientation and navigational aids, such as hierarchical menus that display to users how deep they are into an area or sub-area as well as a home page link on every page. ([See figure 1 - page 18](#))

4. Interactivity

The site should allow for communication including e-mail responses, surveys, feedback, forms, online payments, etc.

5. Self contained search capabilities

The website must have self contained search capabilities of all content. In addition, the site must have a separate search mechanism for the registry honor pages based on criteria provided by VLLP.

6. Response Times

The solution must provide for high-speed upload/download response times for both low and high speed computers that are used by average visitors.

7. Software Versions

The site must be designed to function effectively with common versions of software and hardware.

8. Downloadable content

All downloadable documents, including maps and tables, should be in Portable Document Format (pdf), or in a format approved by CT to provide ease of viewing, printing, and downloading, and in alternate ADA acceptable download formats.

9. Relevant Plug-ins

Links for visitors to download any applicable browser plug-in products, such as Acrobat Reader, Adobe Flash, Microsoft Silverlight, etc must be provided on site.

10. Browser Compatibility

The solution must be compatible with current versions of commonly users Internet browsers such as Internet Explorer, Safari, Chrome, Firefox, etc. as well as provide support for legacy commonly used Internet browsers up to 2 versions old.

11. Hours of operation

The site must be designed for continuous operation 24 hours a day, 7 days a week with exception for times of scheduled maintenance. The solution must provide an option for easily bringing the site online and offline for maintenance including a user friendly graphic / content stating "site under maintenance."

12. Data Archive

The site must have the capability to maintain an archive of existing and past records as well as provide functionality for nightly offsite backups of all data.

13. Dashboard Management Module

The site should provide a managerial dashboard with core daily, monthly, annual metrics and trends.

14. SQL 2008 spatial usage

The website should utilize SQL 2008 spatial technology for hometowns, battles, engagements, monuments, latitude / longitude, etc.

15. Cross query functionality

The application must provide cross query functionality for drill down lookups by all core fields.

16. Social Networking

Social Networking functionality should be included on activity, events, etc. through the use of Facebook.

17. Mobile Devices / Kiosks

The site must function on mobile devices and kiosks. In addition, the solution must include mobile device application(s) for honor page information gathering. These mobile applications should include commonly used mobile devices such as iPhone, iPad, Droid, Blackberry, etc.

18. RSS Feeds

The solution must support RSS feeds for all news, events, and announcements.

19. Scalability

The solution(s) must have the ability to handle growth in a graceful manner, be upgradeable to accommodate growth, and have algorithms and designs which react in an efficient and practical manner when applied to large situations.

20. Authentication

The solution must provide email access authentication on registration.

21. Smart Filter

The application must utilize smart filter list boxes to filter content during the honor page creation process to increase accuracy of information.

22. Online Transactions

The solution should provide the capability of online transactions such as donations, tour reservations, special visit requests, and secure credit card transactions. Solution should be PCI compliant.

23. File transfer

The solution must provide the ability to upload content / videos utilizing technology such as ftp, http, bits, etc.

24. Streaming media

The system must support streaming media of all video content utilizing the latest steaming media tools and plug-ins.

25. Meet or exceed ADA priority 1 requirements

The system must meet or exceed ADA priority 1 requirements as described at http://www.ada.gov/websites2_prnt.pdf.

26. Contract Warranties

Contract warranties will be included in the contract and will include response time, database integrity, and scalability warranties.

A-3 Menu Matrix

[See Figure 1 on page 18](#)

A-4 Home

The home page for the site should be graphically pleasing and allow access to all content of the site with minimal number of clicks by the end user. It should contain a minimized calendar listing from the events calendar, an in the news section pulling information from the news section, and Flash/Silverlight videos of the shrine and honoree pages. In addition, an honor page quick search should be provided for easy searching of the honoree pages. Finally, a three panel listing of randomized honoree pages showing photo, name, rank, branch of service should be included on the home page. The honoree listing should click through to the honoree page listed in the panel. Sample text content for the home page is below.

***Mission:** To Remember, Respect and Honor each veteran by individual name and to further promote the teaching of the vital lessons of Liberty to young people.*

Introduction

The Veterans Living Legacy Honor Registry is a project of The Citizenship Trust at The American Village. The Registry's purpose is to allow veterans and/or their families the opportunity to "tell their stories" of service to each other and to our country. The Registry further recognizes the nobility of The American soldier and sailor and their commitment to freedom and willingness to make personal sacrifice. Whether at home or abroad, whether during war or peace, The American soldier and sailor have been and will continue to be an inspiration to each succeeding generation of Americans.

The Veterans Living Legacy Honor Registry provides an opportunity for the names and stories of anyone who served honorably in the armed forces under the flag of The United States of America at any time since April 19, 1775 to be presented in a dignified manner. You may register yourself, the name of a family member, or a friend, if they are currently serving or have ever served in The United States Army, The United States Navy, The United States Marine Corps, The United States Air Force, The United States Coast Guard or The United States Merchant Marine.

The Veterans Living Legacy is a permanent program of The American Village and is accessible via the Internet website or may be accessed via a kiosk during your personal visit at The American Village.

The Veterans Living Legacy Registry is a publicly submitted listing and does not constitute an official document of The United States Government.

The American Village is a nationally pioneering Civic Education Center and Historical Village located in Montevallo, Alabama whose mission is to strengthen and renew the foundations of American Liberty and self-government through citizenship education.

A-5 About Us

The About Us section will display information about the founding of The Citizenship Trust and the Veterans Living Legacy project and other information as provided by CT .

A-5.1 Fact Sheet

The Fact Sheet will include general information about the registry and monument. This fact sheet should include information on the total number of honoree pages broken down by branch of service, conflict, county, state, etc. In addition, it should include the number of visits annually to the registry.

A-5.2 Frequently Asked Questions

The Frequently Asked Questions page will be an updateable listing of common questions regarding the Veterans Living Legacy. The format of the page should be in a question and answer format and should be easily updateable. Sample questions are below.

What is the Veterans Living Legacy Honor Registry?

- An electronic database honoring those who have served in the United States Armed Forces.
- Accessible at The American Village or online via the Registry website.

What information may be included in The Registry?

- Several preset categories will include such information as name, rank, branch of service, hometown, etc.
- Biographical information that *"tells the story"* of the honoree's service.
- No disrespectful or obscene text will be allowed.

What does inclusion in The Registry cost?

- There is no charge to access the Registry and/or create a page of honor.

Who can access The Registry?

- The Registry is a publicly created database. Anyone can view the registry and anyone can create pages. Only you can edit information on pages you create.

May I create pages to honor more than one person in The Registry?

- You may create pages for as many different individuals as you wish.

Who is eligible for inclusion in The Registry?

- Those who have served honorably under the flag of The United States at any time since April 19, 1775, with any branch of the military including active military personnel, Reserves, National Guard, Merchant Marine, Army Air Corp, WAC, WAVS.

Why was The Registry developed?

- To Remember, Respect, and Honor our veterans and active military personnel and commemorate their sacrifice.
- To fulfill the Mission of The American Village and The Veterans Living Legacy Program

A-5.3 Site Map

The site map will show all general pages of the site.

A-5.4 Contact Us

The Contact Us page should include name, address, city, state, zip, phone, fax information for the Veterans Living Legacy. In addition, this page should include a forms based contact mechanism for requesting information such as:

- Veterans Living Legacy general information
- Reservations
- Special Tours
- Special needs

A-6 Registry

The Registry section of the site is the main section of the site and will be utilized by visitors to search, create, edit, etc. honor pages. These pages should be user friendly and easy to edit for

the visitors. All content submitted by a visitor must go through an approval process prior to being viewable by the public.

A-6.1 Registry Search

The Registry Search should offer cross query functionality including search options for name, conflict, campaign, branch of service, induction point, awards, rank, county, state, etc. The main search page should provide aid to visitors looking for honorees.

Results from any query should display information relevant to the search of the registry pages only and display the branch of service emblem, thumbnail honoree photo where applicable/available, name, years of service. Clicking on the search result should take the visitor to the honoree page.

A-6.1.1 Details for the Page of Honor

The Registry "page of honor" would list the following and should be available to be printed for the use of the individual. The "page of honor" could include the following:

- A. Honoree's full name
- B. Honoree's hometown/country/state/county
- C. Honoree's branch of service
- D. Honoree's military rank
- E. Honoree's time of service (in years, i.e., 1941-1945)
- F. Honoree's awards and citations
- G. Military conflict(s) involved in
- H. Comments section (to include military info, i.e, names of unit, battles, medals awarded, etc. not listed in a drop down list
- I. Name of individual who provided info for the honor page

In addition to the "page of honor" being created by individuals, initially the following options are available to The American Village to automatically build into the database.

1. Add the names on official War and Navy Dept. "Killed-in-Service" rosters now held by the National Archives and Records Administration (NARA) who have a connection to Alabama by residence in the state at time of service induction or discharge.
2. Add a POW page listing from Korea forward all soldiers from Alabama who perished in internment camps. This list is sorted by state by the DPMP (Defense Prison of War/Missing Personnel Office). Regrettably the World War II list is not state sorted.
3. American Revolutionary War soldiers listed by the Alabama Department of Archives & History (Thomas McAdory Owen list) and those names listed at the American Village Chapel (from the Alabama SAR list). These two lists are about 2000 individuals. Also, some effort will likely be made to establish a list from the Alabama DAR.
4. Names of Alabamians who are recipients of the Congressional Medal of Honor.
5. Special military unit rosters (such as the Tuskegee Airmen).

6. Soldiers listed on various public monuments in Alabama (such as the World War I names on the "Doughboy Statue" in Bessemer's Debardeleben Park) (this monument lists all of Bessemer's War dead in two separate lists of black and white soldiers)

Special graphics for honoree page should include:

- A. Masthead including a graphic with drawing of a revolutionary war soldier, a current army soldier, Iwo Jima memorial, Vietnam era helicopter or paratrooper, a modern naval ship (the U.S.S. Alabama) and an Air Force airplane.
- B. Appropriate military service branch emblem should automatically display on the honoree page.
- C. There should be different types of "pages of honor" with the same information as an honoree page but showing a different title as follows:
 - a. Veterans page of honor
 - b. Killed in Action page of honor
 - c. Congressional Medal of Honor recipients page of honor.

A-6.2 Create Account

Through the Create Account section, visitors will be allowed to register for the site to create honoree pages. This section will consist of an online registration application, edit profile, and a password reset option. User ID's will be the visitors e-mail address. However, a mechanism to change the user id must be provided to allow for e-mail address changes.

Registration Application

The registration application will require the visitors to enter their first name, last name, address, city, state, zip, valid e-mail address, and security challenge question/answer. Optionally, the visitor will be allowed to enter their phone number, web site, Facebook page, and other information deemed valuable by VLLP. Visitors will also be allowed to opt-out of communications from the Veterans Living Legacy site. Also, during the registration process, visitors will be instructed to their right to privacy and how the Veterans Living Legacy intends to use their information. This information will be provided by CT at the time of design.

The registration process should be automated with no interaction by VLLP. The workflow for approval is as follows:

1. Visitor enters required and optional information
2. Information is stored in the system and the account is marked as pending. *
3. Visitor receives an e-mail instructing them where to go to verify and activate their account.
4. Once account has been activated, the visitor is free to build honoree pages.

* Accounts that are in a pending state for more than one week will be purged from the user database.

Edit Profile

The edit profile page should give a visitor the ability to change any and all information related to their account.

Password Reset Option

The password reset tool will allow users to automatically reset their password by providing their user id and security answer. Security questions should be provided to the user as a text label and not a drop down list of possible options.

A-6.3 Register an Honoree

The register an honoree section will allow registered visitors to provide specific details about an honoree. All information, videos, photographs, must be approved prior to being viewable by the public. An option, for mass approval of honoree pages must be provided in the solution.

To register an honoree, the following information must be provided by the visitor:

Basic Information

1. First Name (Text)
2. Middle Name (Text)
3. Last Name (Text)
4. Suffix (Text)
5. Hometown (Text)
6. Zip Code (Geospatial search)
7. Country (Drop Down) (See Appendix A-13 for details)
8. State (Drop Down) (See Appendix A-13 for details)
9. County (Drop Down) (See Appendix A-13 for details)
10. Comments (Multi-Line Text)

Service Information

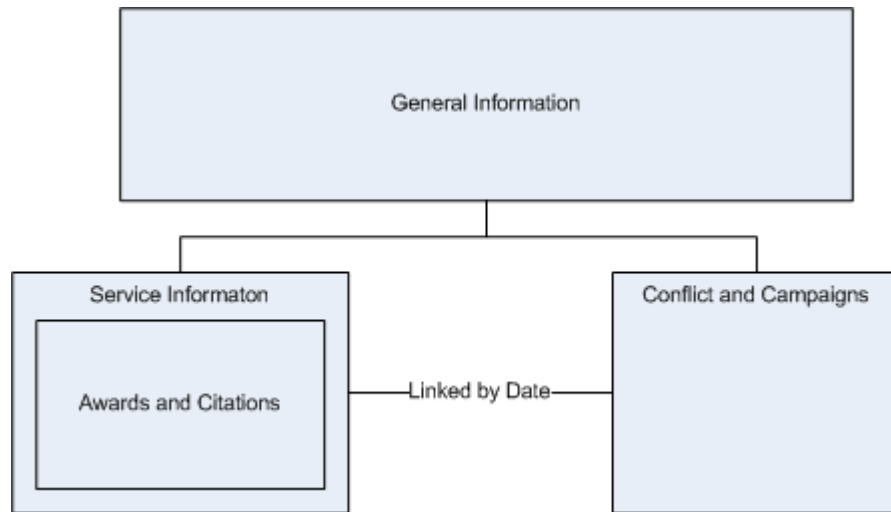
11. Branch of Service (Drop Down) (See Appendix A-13 for details)
12. Military Rank at Service End (Drop Down) (See Appendix A-13 for details)
13. Induction Location (Drop Down) (See Appendix A-13 for details)
14. Time of Service
 - a. Begin Service Date (YYYY)
 - b. End Service Date (YYYY)
15. Awards and Citations (Drop Down) (See Appendix A-13 for details)

Conflicts and Campaigns

16. Conflict (Drop Down) (See Appendix A-13 for details)
 - a. Begin Service Date (MM/ YYYY)
 - b. End Service Date (MM/YYYY)
17. Campaign (Drop Down) (See Appendix A-13 for details)
 - a. Begin Service Date (MM/YYYY)
 - b. End Service Date (MM/YYYY)

In addition to the above information, users must be able to upload videos and photos of the honoree. Other information may be gathered by CT to add to the above listing and will be provided during the discovery phase of the project.

Because there will be honorees with multiple branches of service and multiple conflicts and campaigns, the Service information and conflicts and campaigns must be able to allow one honoree to be associated with multiple military branches and/or conflicts. The following is a sample diagram showing one possible structure for the data. Respondents should provide conceptual diagrams of data structure to show your method of separating data.



The Honoree page should be user friendly and present information in a clear to understand method. Conceptual mock ups of data entry page should be included with your proposal.

6.3.1 Upload Video/audio

Through the Upload Video section, registered users will have the ability to upload video responses to scripted questions. The scripted questions will be provided by CT at the time of discovery.

Video segment sizes should be limited in duration as to minimize the impact of storage on the system. Videos of honorees will appear in the kiosk at the Shrine and will not be available for viewing by the public via the website. However, snippets of the audio portion of videos will be available from the website and kiosk as to encourage further learning by the visitor as determined by VLLP.

6.3.2 Upload Photographs

Through the Upload Photographs section, registered users will have the ability to upload photographs of an honoree. Visitors will be limited to the number of images they provide via the website to minimize the impact of storage on the system. In addition, images do not have to be of the honoree in a military uniform and may be of the honoree at any age, provided the photographs are of a tasteful and dignified manner. The maximum number of images available by a visitor will be provided and discussed during the discovery phase of the project.

Images must be stored in a commonly used format such as jpg or png and will include automatic resizing to accommodate various uses around the site and kiosk. These sizes are:

Thumbnail version
Web/Kiosk version
Original version

The sizes of each version will be provided by CT during discovery.

6.3.3 Add Induction Point

A registered visitor will have the option to submit for approval new induction points to CT for possible inclusion in the drop down. The information that will need to be provided by the visitor is as follows:

1. Induction Point Name (Text)
2. County (Drop down)) (See Appendix A-13 for details)
3. State (Drop down)) (See Appendix A-13 for details)

Upon submission, the information should be transferred to the induction point database and have a status of pending. In addition, a member of VLLP should be notified of the pending information so they may review/research the location for possible inclusion in the list. Upon approval by VLLP, the status of the entry should be changed to approved and displayed in the drop down list. An option, for mass approval of induction points must be provided in the solution.

A-6.4 Edit an Honoree Record

The Edit an Honoree Record should include a page for changing the information of an honoree. This page should include edit boxes, drop down lists, the ability to upload photos, and videos.

The edit an Honoree page should be similar in structure to the Create an Honoree page.

A-6.5 Help

The solution should provide a robust solution of pages demonstrating the process for registration, honor page creation, honor page editing, video and photo uploading.

A-7 Historical Sites and Monuments

The Historical Sites and Monuments section should provide visitors with a simple to use graphical interface to locate sites and monuments throughout the State of Alabama. In addition, users should be able to see themed itineraries as they relate to sites and monuments and have an option to submit a site or monument to CT for review and possible inclusion.

A-7.1 Interactive Map of Historical Sites and Memorials

The interactive Map of Historical Sites and Memorials pages should utilize geospatial maps similar to [google earth](#) to map all locations as defined by VLLP.

The detail listed on the geospatial memorial event should display:

- A. Memorial Name
- B. Memorial Address

Clicking on a particular memorial will direct visitors to a page inside the Veterans Living Legacy site giving general details as well as a Memorial Image, Memorial Name, Hours of operation, Contact Information (where applicable), Website information (where applicable), Driving direction options, and Themed Itinerary.

A-7.2 Themed Itineraries

Themed Itineraries will offer a visitor to the site the ability to follow a predetermined path to particular sites and monuments with a focus on education along the way. For a sample of a themed itinerary, please see the [Shelby County Tourism site](#).

A-7.3 Add Historical Site or Monument

A visitor will have the option to submit for approval new monuments and/or memorials to the CT for possible inclusion in the interactive map. The information that will need to be provided by the visitor is as follows:

4. Site/ Memorial Name (Text)
5. Address (Text)
6. City, State, Zip (Spatial Search)
7. Latitude / Longitude (where applicable)
8. County (Drop down)) (See Appendix A-13 for details)
9. Public Site contact information (where applicable)
10. Hours of operation (where applicable)
11. Website (where applicable)
12. Location type (Historic Site/ Monument / Memorial)

Upon submission, the information should be transferred to the sites and monument database and have a status of pending. In addition, a member of VLLP should be notified of the pending information so they may review/research the location for possible inclusion on the interactive map. Upon approval by VLLP, the status of the entry should be changed to approved and displayed on the interactive map. An option, for mass approval of monuments must be provided in the solution.

A-8 Conflicts / Campaigns

The Conflicts / Campaigns section will provide visitors with a simple to use graphical interface to locate incidences throughout the world where residents of Alabama have served.

A-8.1 Interactive Map of Conflicts and Campaigns

The Interactive Map of Conflicts page should utilize geospatial maps similar to [google earth](#) to map all conflicts, campaigns, and initiatives as defined by VLLP.

The detail listed on the geospatial event should display:

1. Event name
2. Brief Description of event
3. Event Dates
4. Approximate Distance to away from Alabama
5. Number of participating registry entries

Clicking on a particular conflict/campaign/initiative will direct visitors to a page inside the Veterans Living Legacy site giving generic details of the event with filtered list of linked names to all participants of the registry who participated in the event

A-9 News

The News page will include an easily updated list of current news as it relates to the Veteran's Living Legacy site. This news should be listed by chronological order. In addition, a historical news section should be included.

A-10 Events

The Events section will include a calendar of events, historical events, and showcase select past events.

A-10.1 Calendar and Current Events

The Events Calendar should be an updateable list of events that display on a calendar. The calendar should display the current month events as well as a separate listing of events up to three months into the future. In addition, historic events should be maintained in a separate listing for a period of 6 months. A click on the event will take the visitor to a detailed page for the event showing name, address, dates, times, contact information about the event. For a sample of a calendar events page, please see the [Shelby County Tourism site](#).

Sample Events:

- George Washington Birthday Celebration at The American Village
- Blue Star Salute/Memorial Day at The American Village
- Independence Day at The American Village
- Liberty Legacy Annual Dinner
- Birmingham Annual Veterans Day Parade

A-10.2 Showcase Events

A section of Showcase Historic Events should be provided allowing the CT to add more detailed information about an event that has occurred in the past. This page should allow for

detailed content, photos, videos, etc. See the [Shelby County Tourism site](#) for a sample showcase event.

A-11 Funding / Donations

The Funding / Donation Section will include information related to funding / sponsorship for the Veterans Living Legacy.

A-11.1 Corporations and Foundations, Veterans and Counties, Grassroots, Schools

The sponsorship pages will be broken down by the sections listed in the menu navigation and be an easily updateable listing of the sponsors of the Veterans Living Legacy.

A-11.2 Make a Donation

The Make a Donation page will give visitors the opportunity to donate to the Veterans Living Legacy using secure credit card processing. CT plans to utilize a Convio solution for the donation aspects of the site. As such, a seamless link page will need to exist to step into the Convio application to handle the donation and return the user back into the Registry site. Sample text for the donation page:

Make a Donation

The Veterans Living Legacy Honor Registry is a unique repository of "the stories" of American veterans. It is the only repository honoring all branches of the military and honoring individuals from any time period in American history.

From that moment when the first militia men gave their lives at Lexington Green when farmers "*fired the shot heard round the world*" at Concord Bridge to all the men and women serving around the world today-it is imperative that we preserve, display and properly interpret their unique heritage. We try to accomplish that in several ways. First, with this registry website, second, through the interpretive programs each day with school children at The American Village, third, through The American Village's public programs that are currently being developed.

How would my contribution be used?

To create the exhibits and displays located at The American Village that honor American soldiers and sailors.

To maintain The Registry as a lasting memorial to the service and sacrifice of those generations who have made our freedom possible.

To create programs to help young people fully understand and appreciate those who have given "*the last full measure of devotion*" for their fellow man.

A-12 Education

This Education section of the site will be an easily editable list of the different educational options of CT. This information will list the following:

- Option name
- Description
- Location
- Dates and Times
- Contact Information

A-13 Drop Down lists

To provide referential integrity of the site, the Veterans Living Legacy site will utilize drop downs where applicable and possible for information gathering. Drops downs not defined in this section will be defined during discovery for inclusion in the site. Drop downs defined in this section are subject to change during the discovery phase.

A-13.1 Country

The Country drop down will show all countries as provided by CT.

A-13.2 County

The County drop down will show all counties, parishes, etc as provided by CT.

A-13.3 State

The State drop down will show all states of the United States and other locations as defined by CT.

A-13.4 Branch of Service

- Army
- Navy
- Air Force
- Marines
- Merchant Marine
- Coast Guard
- Alabama Army National Guard
- Alabama Air National Guard
- Naval Reserve

A-13.5 Military Rank

The Military Rank drop down will show all ranks filtered by branch of service as defined by CT.

A-13.6 Induction Location

The Induction Location drop down will be populated by CT for the initial phase. After implementation, the Induction location should include listing approved by CT through the submittal process.

A-13.7 Awards and Citations

The Awards and Citations drop down will be provided by CT during discovery and will be filtered by branch of service. See Figure 2 for a sample award document.

A-13.8 Conflicts

The Conflicts drop down will be provided by CT during discovery in addition to the below information.

- The American Revolution
- The War of 1812
- The Mexican War
- The Spanish-American War
- World War I
- World War II
- The Korean War
- The Vietnam War
- Desert Storm (Gulf War)
- Afghanistan War
- The Iraq War
- Veteran (non-specific to any particular conflict)

A-13.9 Campaigns

The Campaign drop down will be provided by CT during the discovery phase for population of the drop down.

A-14 Miscellaneous

A-14.1 Content Approvals

All approval processes and steps will be defined by CT during the discovery phase. All approval processes must provide functionality for mass approval of any content by CT.

A-14.2 Conflicts Structure

The conflict list should be utilized for populating drop down lists as well as be utilized in the interactive maps, conflict listings, etc. A minimal listing of conflict information is provided below and will be refined during the discovery phase.

1. Conflict Name (Text)
2. Location (foreign/domestic region or address)
3. Latitude / Longitude (where applicable)
4. Description (Multi-line Text)

A-14.3 Campaigns Structure

The campaigns list should be utilized for populating drop down lists as well as be utilized in the interactive maps, campaign listings, etc. A minimal listing of campaign information is provided below and will be refined during the discovery phase.

1. Campaign Name (Text)
2. Location (foreign/domestic region or address)
3. Latitude / Longitude (where applicable)
4. Conflict (Drop down)
5. Description (Multi-line Text)

A-14.4 General Error Messages

All error pages and messages should identify in the error in a simple to understand method. In addition, the message should allow the user to submit an issue report via the contact us form that notifies the webmaster of issues with the site.

A-14.5 HTML 4XX Error Pages

All 4XX error pages should display the error message in a simple to understand method. In addition, the page should display the site map so the user may select another location to visit.

A-14.6 HTML 5XX Error Pages

All 5XX error pages should display the error message in a simple to understand method. In addition, the message should allow the user to submit an issue report via the contact us form that notifies the webmaster of issues with the site.

A-15 Links & Attachments

The following sites were viewed during the preparation of this document and are similar to what CT would like to see in this implementation:

- www.wwiimemorial.com
- www.dday.org
- <http://www.ausa.org>
- <http://phc.amedd.army.mil>
- <http://www.arng.army.mil>

- <http://www.marines.mil/>
- <http://www.socom.mil/>
- <http://www.experiencewa.com/>
- <http://www.actgov.org>

Figure 1

DRAFT - NAV MENU - VETERANS LIVING LEGACY			
HOME			
ABOUT US	Introduction		
REGISTRY	Fact Sheet		
HISTORICAL SITES / MONUMENTS	Frequently Asked Questions		
CONFLICTS / CAMPAIGNS	Site Map		
NEWS	Contact Us		
EVENTS	Introduction		
FUNDING / DONATIONS	Search the Registry	Name	
EDUCATION	Register an Honoree *	Conflict	
	Edit an Honoree Record	Campaign	
	Help	Branch of Military	
	Introduction	Induction Point	
	Historical Sites Interactive Map	Awards	
	Monuments Interactive Map	Rank	
	Themed Itineraries	County	
	Add Historical Site or Monument	State	
	Introduction	Create account *	
	Conflicts Interactive Map	Fill out questionnaire *	
	Campaigns Interactive Map	Upload Video *	
	Calendar	Upload Photo *	
	Current Events	Add Induction Point	
	Showcase Past Events	Edit questionnaire *	
	Introduction	Upload Video *	
	Corporations and Foundations	Upload Photo *	
	Veterans and Counties		
	Grassroots		
	Schools		
	Make a Donation *		
* Secured with SSL	Introduction		
	Educational Offerings		